



# Wellbase<sup>®</sup>+

Always On. Always Protected.

Wellbase is Ready Computing's managed services suite that *provides hosting, monitoring, analytics, and security for healthcare and social-care organisations*. It's designed to ensure that *mission-critical* systems — such as health information exchanges (HIEs), social-care networks, and care-coordination platforms — *are always available, secure, and performing at their best*.



## Watchtower

Your 24/7 Guardian.

- ✔ Continuously monitors servers and applications
- ✔ Identifies and surfaces issues in real time
- ✔ Proactive alerting before users are impacted



## Compass

Trusted Guidance.

- ✔ Resolves routine issues automatically
- ✔ Guides staff through escalation and resolution using standardised workflows and decision paths
- ✔ Reduces downtime and improves response speed



## Beacon

Illuminate the Future.

- ✔ Collects and consolidates operational data
- ✔ Enables advanced analytics and predictive insights through AI
- ✔ Supports proactive planning and performance optimisation

### Real Time Insights

**100 Million+**

Daily data points aggregated across monitored environments

**200+**

Performance metrics collected and visualised

**300+**

Guided and automated actions to resolve issues faster

# Wellbase is a **Complete IT Reliability** and Security Platform Built for Healthcare



Wellbase equips **healthcare and social-care leaders** from state Medicaid programs to community networks and hospital systems.

- ✔ Offload system management to a trusted expert team.
- ✔ Ensure compliance and security for sensitive health and social-care data.
- ✔ Gain operational visibility through dashboards and analytics.
- ✔ Predict and prevent downtime with proactive system intelligence.



HITRUST<sup>®</sup>



Compliance Ready Managed Services Provider

aws



Google Cloud



Azure